



# EVA TILLEY

A RESIDENTIAL AGED CARE FACILITY

30<sup>th</sup> August 2018

Dear Eva Tilley Staff, Residents, families, volunteers and key contractors,

## ACCREDITATION

It is with pleasure that I inform you that the Australian Aged Care Quality Agency are recommending that we have successfully met all 44 standards.

I would like to sincerely acknowledge and thank the team of staff who have been on shift during the past two days and contributed with feedback, care of our residents and commitment and loyalty to our organisation.

Thank you to the Management group and senior staff who spent two full days answering questions and finding the information the assessment team required to demonstrate our compliance. Thank you to this group for the many hours, days and weeks of preparation you all completed.

A special shout out to our amazing residents, families, volunteers and key contractors for your support and positive feedback during the past two days.

As always, we know there is still room for improvement and we are passionate about ensuring that our residents and their health and safety are our number one priority.

Thanks and congratulations to all.

Kind Regards,

Sharelle Rowe  
Chief Executive Officer

## **EVA TILLEY MEMORIAL HOME INC.**

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